

# HEALTH EXPERIENCE RESEARCH FOR PATIENT BENEFIT

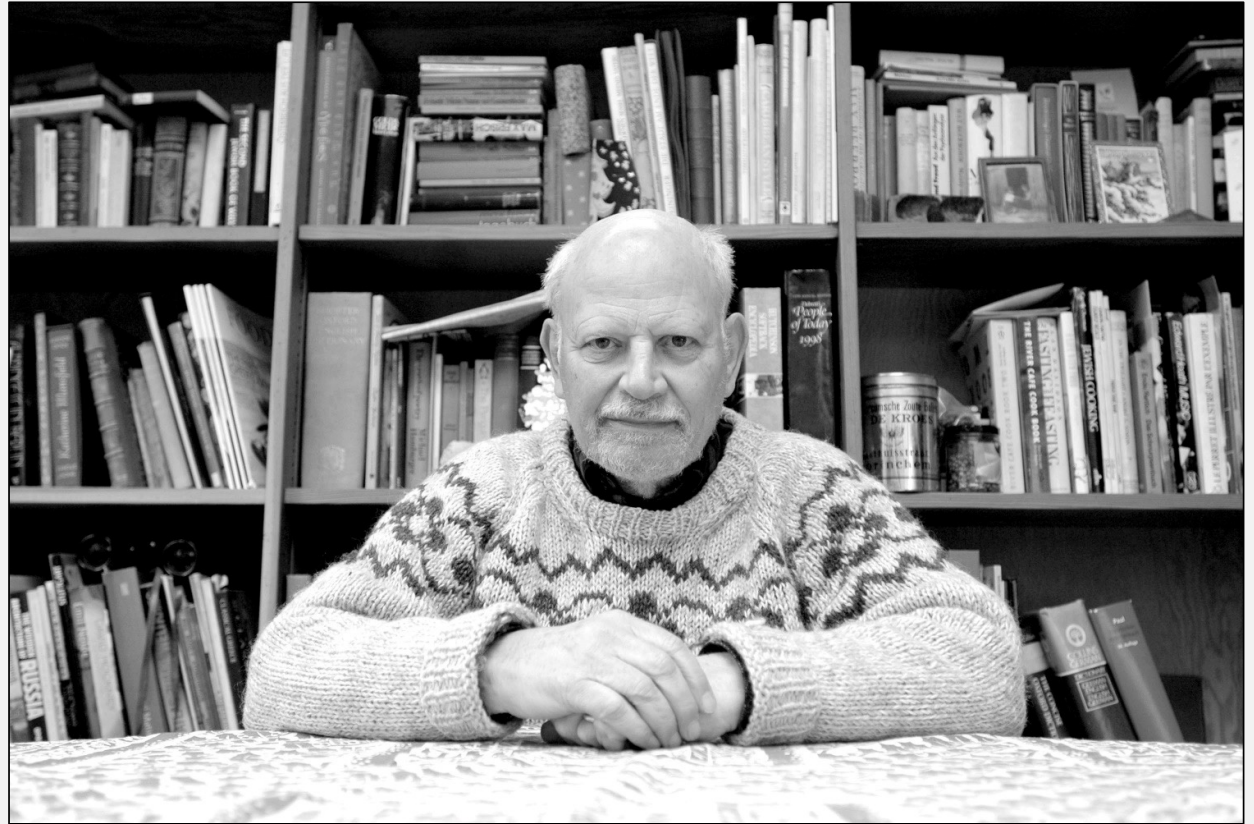
Sue Ziebland, Professor of Medical Sociology

University of Oxford, UK

Excellence in Patient Care Symposium, November 2021



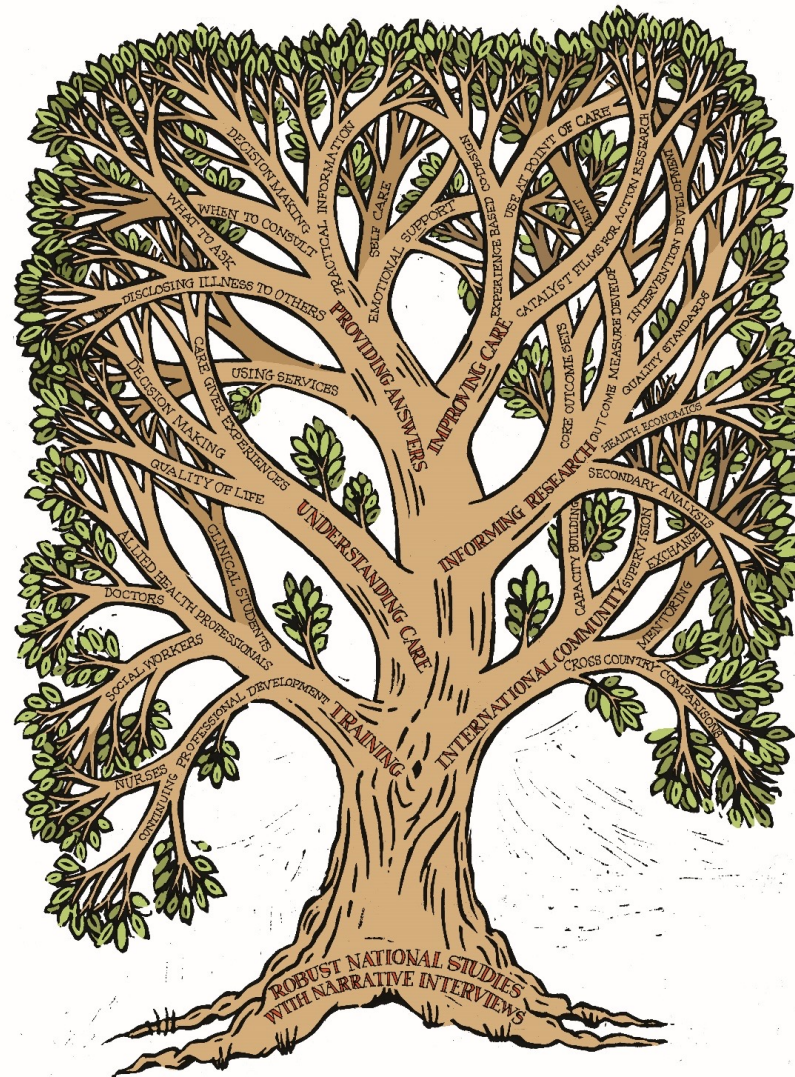
**Dr Ann McPherson**  
1945 - 2011



**Dr Andrew Herxheimer**  
1925 - 2016

# The essentials of DIPEX (database of individual patient experiences)

- An approach to **Qualitative Research** and public facing online dissemination, now adopted in 14 countries worldwide
- National, 'maximum variation' samples of people facing a particular health (or social care) issue
- Open ended narrative interviews, audio or video recorded (in person or online)
- Funded through peer reviewed research streams
- Qualitative analyses of main findings published in peer reviewed clinical and social science journals and country specific online resources ( see all at [dipexinternational.org](http://dipexinternational.org))





## ROOTS: ROBUST NATIONAL STUDIES WITH NARRATIVE INTERVIEWS

Understanding care, providing answers  
When to consult, what to ask, self care,  
practical information, whether and when  
to disclose, how to care (ethical  
dilemmas)



## BRANCHES: IMPROVING CARE

Service re-design

Catalyst films

Experience based co-design

Use at point of care



## BRANCHES: INTERNATIONAL COMMUNITY

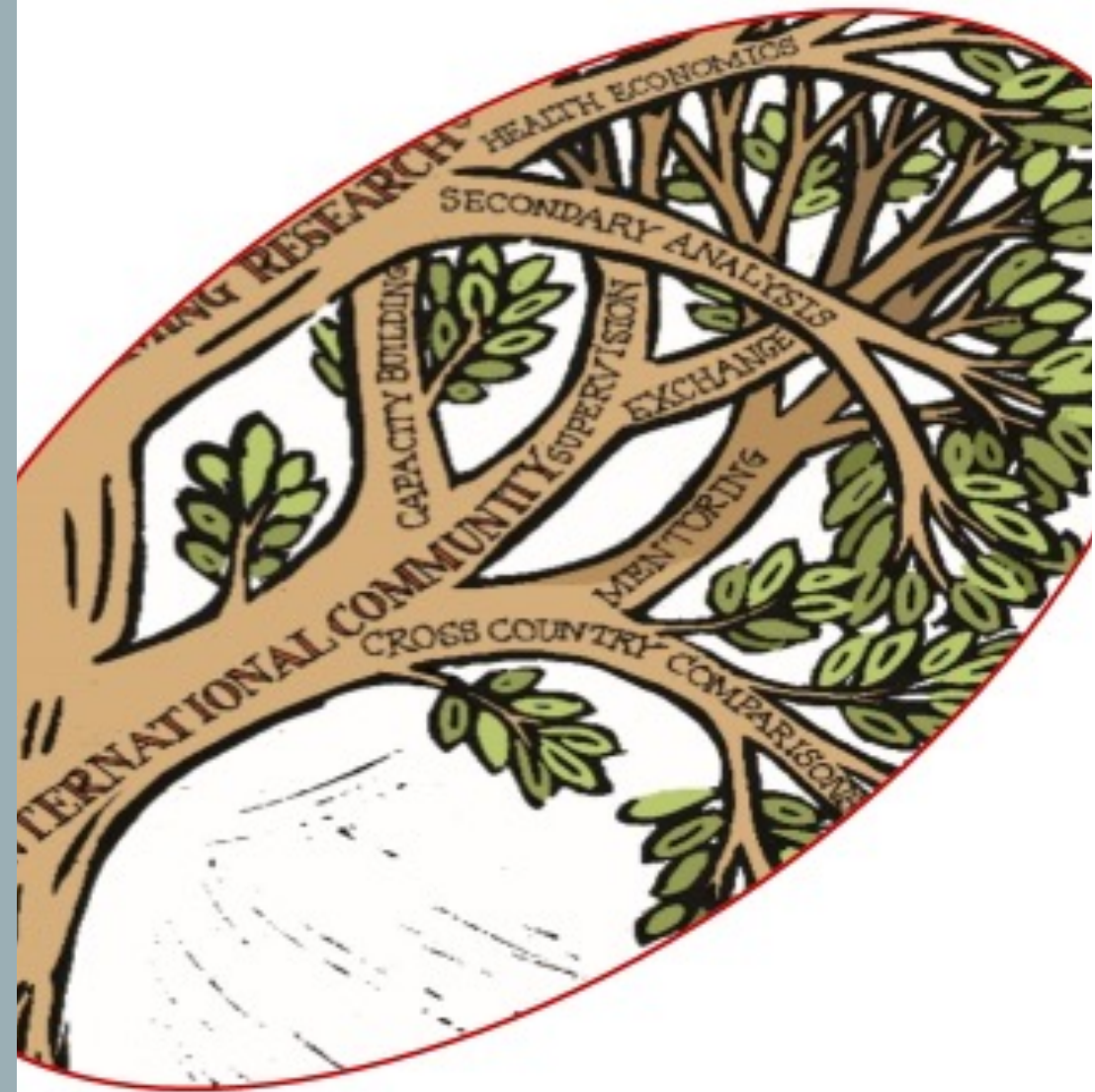
Cross country comparisons

Mentoring

Supervision

Exchanges

Capacity development





DIPEX.CH

Already energetic and inspiring members of DI

Welcome this new section on experiences of dementia to the DIPEX International collaboration

Opportunities for cross country comparisons with NL, USA, Japan, UK and others

....And we all hope to meet in 2022





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dementia to the DIPEX International collabor

Opportunities for  
with

....And

Congratulations!

